

New Generator Warranty TERMS & CONDITIONS

Generators Australia Pty Ltd (GENERATORS AUSTRALIA PTY LTD, ABN 90 114 816 465) warrants to the owner of each new generator sold by GENERATORS AUSTRALIA PTY LTD or a GENERATORS AUSTRALIA PTY LTD authorised dealer that for 12 months or 1200 operating hours, whichever comes first, GENERATORS AUSTRALIA PTY LTD will repair and replace components which are deemed defective in materials or workmanship free of charge, except for those items listed under the section entitled "What Is Not Covered". The warranty period begins on the date the generator is delivered to the first retail buyer or put in use, whichever is earlier, subject to the following conditions.

New Owner Responsibility

- That the generator owner regularly services the generator with an authorised GENERATORS AUSTRALIA PTY LTD Dealer / repairer in the 12 month warranty period as per the manufacturer's recommendations stated in the owner's handbook.
- That genuine GENERATORS AUSTRALIA PTY LTD replacement parts are used throughout the 12 month service period.

GENERATORS AUSTRALIA PTY LTD

- Warranty repairs will be made at no charge for parts and/or labour. Components requiring replacement will be new or factory authorised remanufactured parts by an accredited GENERATORS AUSTRALIA PTY LTD dealer.
- All warranty is to be carried out at an authorised GENERATORS AUSTRALIA PTY LTD service agent or at a site location not greater than 50km radius from the capital city centre of the state that the unit was purchased from.
- All warranty claims are carried out in normal working hours (7am-5pm) Monday through Friday.

Periodic Maintenance Services

Proper maintenance and care of the generator are mandatory for safe operating and lower overall running costs. The periodic maintenance services are minimum requirements which should be performed at your initiative. Additional maintenance services may be required since operating hours and conditions, varying loads, generator usage and individual operating environments greatly contribute to the need for such services.

Design Change

GENERATORS AUSTRALIA PTY LTD has the right at any time to make changes to the design or specifications of any generator distributed by GENERATORS AUSTRALIA PTY LTD without notice and without any obligation to make such changes to generators that have been sold in the past.

General Conditions

- 1. Operators of industrial equipment must be trained and authorised to operate equipment.
- 2. The generator must not be operated if in need of repair.
- 3. Correct operating procedures must be observed.
- 4. All users must ensure that the generator complies with all statutory rules or regulations.
- Safety instructions and warning plates attached to the generator remain the property of GENERATORS AUSTRALIA PTY LTD and must not be removed without consent of GENERATORS AUSTRALIA PTY LTD.
- 6. Safety features of generator must not be modified or removed.
- 7. The operator's manual must be read prior to use and must be observed at all times. Failure to observe the procedures may cause injury or death.
- 8. All attachments used with the generator must be approved.
- 9. The specified maintenance regime must be observed.
- 10. Exhaust emissions from internal combustion engines can cause death. Adequate site ventilation is essential.



What Is Not Covered

- Any parts or components installed on the generator which were not manufactured or supplied by the
 original generator manufacturer, whether or not such parts or components were selected, recommended
 or installed by the GENERATORS AUSTRALIA PTY LTD distributor or dealer. Such parts or components
 may be covered by the warranties given by the manufacturers thereof and any claim should be made
 directly to such manufacturers.
- Any generator which has been repaired other than by an authorised GENERATORS AUSTRALIA PTY LTD dealer or with parts or supplies not manufactured or supplied by GENERATORS AUSTRALIA PTY LTD, if they adversely affect the quality or performance of the generators in respect of the defect for which the warranty is claimed.
- Any parts and labour costs incurred in connection with required or recommended maintenance services as outlined in your Operator's Manual.
- Normal maintenance services such as engine tune-up, start and glow plugs, brushes, drive belts, coolant hoses, filters, lubricant and coolant. (These components are deemed to deteriorate from normal wear and tear.)
- Damage and failure resulting from:
 - Misuse, accident, theft or fire. (Proper use is outlined in Operator's manual).
 - Use of improper of dirty fuels, fluids, lubricants or additives.
 - Lack of performance or proper maintenance services as outlined in your "Use of non-genuine GENERATORS AUSTRALIA PTY LTD parts'. Alterations tampering or improper repair.
 - Stone chipping chemical fallout, tree sap, salt, hail, windstorm, lightning and other environmental conditions.
- Normal deterioration of trim and/or paint.
- Any generator on which the hour meter reading has been changed so that operating hours cannot be readily determined.
- INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS LOSS OF USE OF THE GENERATOR, INDIRECT INCONVENIENCE OR COMMERCIAL LOSS.
- Electrical switching and accessories are covered up to 3months from delivery date. This includes Generators, Load Banks and Distribution Boards.

New Owner Responsibility

Properly use, maintain and care for your generators as outlined in your Operator's Manual. (It is recommended that you retain maintenance service records in the event a question should arise concerning proper maintenance of your generator.)

Other Warranty Terms

The WARRANTY set out above is the only express warranty given by GENERATORS AUSTRALIA PTY LTD and does not authorise any person to create or assume any other warranty, obligations or liability in connection with this generator. Any implied warranty of merchantability or fitness for a particular purpose, except as to the extent as required by law, shall be limited to the duration of this written warranty.

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